

Motorcycle/ATV

Dealer Bulletin No. PA15 - 14

June 17, 2015

DO NOT SELL: **M109R Backrest Mounting Hardware**

Affected Departments: Management, Service, Warranty, Sales, Parts, Accessories

If your dealership has M109R Backrest Mounting Hardware, P/N 990A0-75148 or P/N 990A0-75148-BLK, in your parts inventory, **do not sell these kits to your customers and do not install them on customer units.**

Suzuki has learned of a discrepancy in the mounting hardware supplied with the backrest mounting kits described above.

Please immediately fill out a Parts and Accessories Discrepancy Report and return these parts to Suzuki Motor of America, Inc.

The Parts and Accessories Discrepancy Report is on the next page — please print this form and include it with your return.

Package the parts and the form, and ship them to: **Suzuki Motor of America, Inc.
375 S. Valencia Ave.
Brea, CA 92821**

Suzuki will reimburse your dealership for these parts and the related shipping costs.

If you have any questions about the information in this Parts & Accessories Bulletin, contact National Parts Coordination at (714) 854-2165 or e-mail them at Parts@suz.com.

Mounting Hardware
P/N 990A0-75148



Mounting hardware – B.O.S.S.
P/N 990A0-75148-BLK





PLEASE COMPLETE ALL FIELDS CLEARLY AS IT IS NECESSARY TO EXPEDITE YOUR CREDIT

Processing Instructions

1. Complete Sections I & II (dealer and discrepancy/part information).
2. Attach copies of relevant packing lists or invoices.
3. Return items to shipping PDC*, dealer paid freight.
4. Damage claims must be filled with in 30 days with Suzuki
5. Dealer must contact local carrier office requesting damage inspection

No Pre-Approval Required Do Not File Claims with Carrier

(Exception: sheet metal, body parts, and large item shipments which can

Mail Completed Form and relevant information Only to Shipping PDC

OM Account	
Ft. Account	

Return Codes

DOR: Dir Order Error
ADJ: Short/Over/MisPick
DMG: Damage
OTH: Other

DR Type OTH must list details

Refer to Suzuki Connect for Parts Policies and additional information on DR Return.

Suzuki Office Use Only

USE THIS FORM ONLY UNDER EXCEPTION, WHEN INSTRUCTED BY SUZUKI STAFF

PDC Date:	Additional Dealer Comments:	RETURN TO 1W (BREA) PDC - 375 S. VALENICA, BREA CA 92823
PDC Signature:		PLEASE INCLUDE ACTUAL RETURN FREIGHT COST FOR REIMBURSEMENT - LIST FRT. COST HERE: \$
Office Date:		
Office Signature:	PDC Comments:	
PDC MANAGER		